5. Introduce new STD payphones and improve local payphones.

6. Reduce fault rates on subscriber lines and telephones by locking up DPs, replacing open wire lines by cables, etc. in an agreed phased programme.

7. Open customer service cclls in every telephone system of 5,000 lines or more and to equip them progressively with suitable computers.

8. Improve the supply of information to customers, prompt registration of demands, prompt repiies to queries, prompt attention to complaints.

9. Make the training courses more job-oriented, in particular to introduce management courses for the officers at the SDO, Accounts Officer and Divi sional 'Engineer levels.

10. Streamline the planning procedures, particularly involve the field units more intimately in the planning procedure.

11. Expedite the indigenous development of technologies and products, to expedi'e the reorganisation of the Tele-communication Research Centre.

**Marks secured in science subjects by students appearing in A.I.S.S.E. and D.S.S.E.**

1260. DR. RATNAKAR PANDEY: Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

(a) what are the respective number ot students who appeared in the All India Senior Secondary Examination and the Delhi Senior Secondary Examination conducted by the Central Board of Secondary Education in 1987; and

(b) what are the respective percentages of the said students who secured 40 per cent and above, 50 per cent and above, 60 per cent and above, 70 per cent and above, 80 per cent and above, 90 per cent and above marks in Physics, Chemistry and Mathematics taken together?

THE MINISTER OF HUMAN RESOURCE DEVELOPMENT (SHRI P.V. NARASIMHA RAO): (a) The numbers of students who appeared at the All India Senior Secondary School Certificate Examination and the Delhi Senior Secondary School Certificate Examination conducted by the Central Board of Secondary Education were 44, 437 and 51,887 respectively.

(b) The Board awards marks subject-wise and hence the statistics showing the performance of students in Physics, Chemistry and Mathematics taken together is not maintained by the Board,

**Telephone arrears against Ex, M-P-. Ministers and Governors**

1261. SHRI PRAMOD MAHAIAN: Will the Minister of COMMUNICATIONS be pleased to state what are ₜhe arrears of telephone bills as on June 30, 1987 towards each of the Ex. M.Ps., former Ministers and Governors?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SANTOSH MOHAN DEV): The information has been called for frcrn all the units throughout the country and will be placed on the Table of the House as early as possible.

**Shor'age of blood with the Indian Red Cross Society**

1262. SHRI KRISHNA KUMAR BIRLA; Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state;

(a) whether Government are aware of the acute shortage of blood with the Indian Red Cross Society, Delhi, and non-availa-biliy of blood from the Government hospitals having their own blood banks due to the strike by the doctors thereby cau

ing great difficulty to the needy patients including children; and

(b) if so, what measures have been taken by Government to ease the situation?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (KUMARI SAROJ KHAPARDE); (a) and (b) There were reports of shortage of blood in government hospitals in Delhi and in the Indian Red Cross Society consequent on the strike by doctors and blood bank technicians of Indian Red Cross Society. The strikes by doctors and the blood bank technicians have since been called off and the position regarding blood supply has eased. However during the strike period, to meet the situation, various hospitals were asked to take the following steps:

(i) To undertake emergency operations only,

(ii) All the patients requiring blood and accompanies by their relative donors must be attended to, and

(iii) Necessary instructions be transmitted to the personnel working in the blood bank to provide necessary support to donor organisers of Indian Red Cross Society, in blood collection activity.

**STD linking of cities of Rajasthan with Delhi**

1263. SHRI SANTOSH BAGRODIA: Will the Minister of COMMUNICATIONS be pleased to state;

(a) whether the scheme for linking cities with STD the various cities of Rajasthan during Seventh Five Year Plan period has since been finalised by the Government; and

(b) if so, what are the details thereof and the funds allocated for the purpose?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SANTOSH MOHAN DEV) (a) Yes, Sir. Due to limited resources the following priorities are in vogue for providing STD facility during the 7th Plan. (i) All State|Union Territory Capitals to be connected to Delhi.

(ii) All district headquarters to be connected with the respective state capitals.

(iii) Exchanges of capacity 1000 lines and above (as on 1-4-85) to be given STD facility.

(b) The details are given in the enclosed Statement (See below). Provision of STD involve a number of connected works like automatisation (conversion of local exchanges), provision of reliable medium, installation of Trunk Automatic Exchanges, provision Of connecting equipment etc. As such there is no separate fund allottee for STD purpose.

Statement

*Status of stations in Rajasthan for provision of STD*

| | | | |
|---|---|---|---|
| 1. | Ajmer | (DHQ) | STD facility already orovided |
| 2. | Alwar | | |
| 3. | Bharatpur | | |
| 4. | Bikaner | | |
| 5. | Dholpur | | |
| 6. | Jodhpur | | |
| 7. | Jaipur | | |
| 8 | Kotah | | |